# Our Community SERVES

In today's fast-paced world, leadership is often measured by individual achievement, but true impact comes from fostering a culture where collaboration, trust, and shared purpose thrive. This class shifts mindsets from me-centric to we-centric through emotional intelligence and a culture of service. Participants will develop self-awareness and the skills to build a culture that instills accountability and inspires collective success. This class lays the foundation where people work together—not just for results, but for each other.

### **Prerequisite**

Our Community Listens alumni.

### What You'll Learn

- Distinguish between Me-Centric and We-Centric mindsets and their impact on leadership and relationships
- Explore mindsets that enhance emotional intelligence, broaden perception, and strengthen personal accountability
- Identify your emotional triggers and develop strategies to maintain balance under pressure
- Understand how perception shapes your worldview and influences interactions
- Compare the Five Destructive Behaviors with the Five Accountability Behaviors to foster trust and collaboration
- Apply the Service Cycle model to recognize and act on opportunities to serve effectively
- Cultivate a culture of service that fosters connection, engagement, and long-term success

# Why You'll Learn It

Developing we-centric leadership enhances trust, collaboration, and engagement, leading to stronger relationships and better outcomes. By mastering emotional intelligence and a culture of service, you will build deeper connections, navigate challenges effectively, and inspire collective success. This approach not only improves culture but also creates lasting impact in every aspect of your life.

## What You Can Expect

Our Community Serves is an enriching two-day experience led by two highly skilled facilitators. In a small class setting, you will learn we-centric leadership behaviors. Every detail of this class has been thoughtfully arranged to foster your growth. You'll have the chance to learn new skills, engage in meaningful self-reflection, and immediately apply what you've learned in practical settings.

# OVERVIEW OF CLASS EXPERIENCE Day 1 Orientation Introduction to Service Service Mindset 1: Emotional Awareness Service Mindset 2: Perception Mindsets & Behaviors